

Information Obligation pursuant to article 13 of the GDPR

Who is the administrator of your personal data?

The administrator of personal data of Users of www.casrehomescentre.co.uk is Point Group Marek Gabański, 01-695 Warsaw, ul. Chlewińska 13

How to contact us for more information on the processing of your personal data?

Write to us. Here are the contact details:

e-mail address: biuro@pointgroup.pl

postal address: Point Group Marek Gabański, ul. Chlewińska 13, 01-695 Warsaw

Where did we get your data from?

We received it from you when you place an order, perform a contract, service, transact or create an account.

What is the purpose and legal basis for the processing of your personal data?

We process your personal information because it is necessary to perform the service and / or contract concluded with you, including:

- enabling the provision of the service electronically and full use of the www.domyopieki.pl portal
- setting up and managing your account or accounts, and providing your account support, transactions and troubleshooting technical problems;
- implementation of agreements concluded with us;
- handling complaints when you make such a complaint;
- handling requests that you send to us;
- handling reports within the Advisory Center system in the selection of a nursing home;
- contacting you, including for purposes related to the provision of services;
- in addition, the law requires us to process your data for tax and accounting purposes.

We also process your personal data for the purposes set out below, based on the legitimate interest of the [domyopieki.pl](http://www.domyopieki.pl) portal, which is:

- monitoring your activity and all other users, including, for example, searching for keywords, placing offers and managing your activity
- matching ads in accordance with previously viewed content and based on your activity
- marketing activities to you, including direct marketing of your own services, goods or services or third party goods;
- contacting you, including for purposes related to authorized marketing activities, through available communication channels, in particular and with your consent - by e-mail and telephone;
- providing payment services;
- ensuring the security of the services we provide you electronically, including enforcing compliance with the rules of the portal regulations
- monitoring your activity and all other users, e.g. keyword searches,
- posting offers, conducting research and analyzes related to improving the operation of services and portal functionalities;
- handling your requests forwarded in particular to the user service department and via the contact form in a situation where they are not directly related to the performance of the contract;

- organization of loyalty programs, competitions and promotional campaigns in which you can take part;
- debt collection; conducting court, arbitration and mediation proceedings;
- conducting statistical analyzes;
- storing data for archiving purposes, and ensuring accountability (showing compliance with our obligations under the law).

If you agree, we process your personal information in order to:

- saving data in cookie files, collecting data from websites and mobile applications;
- organization of competitions and promotional campaigns in which you can take part;

You can withdraw your consent to the processing of personal data at any time in the same way as you have expressed it. We will process your personal information until you withdraw your consent.

Do you need to provide us with your personal details?

We require you to provide the following personal data in order to be able to conclude and execute the contract concluded with you and / or provide you with the service:

- in the case of an account for companies: the name and contact details of the company, email, password, and name, telephone number, e-mail address of the person designated to contact us;
- in the case of an account for a natural person: name, telephone number, e-mail address, password;
- in the case of an account for a natural person who uses the Advisory Center in choosing a nursing home and instructs us to find a suitable home for a boarder: name, telephone number, e-mail, password, data of the resident: name and surname, age, sex, type of illness , degree of independence;

If for some reason you do not provide this personal data, unfortunately we will not be able to conclude an agreement with you, and as a consequence you will not be able to use the portal fully.

If required by law, we may require you to provide other data necessary eg for accounting or tax reasons. In addition to these cases, providing your data is voluntary.

What are your rights to Point Group in terms of data being processed?

We guarantee the fulfillment of all your rights under the general Data Protection Regulation, i.e. the right to access, rectify and delete your data, limit their processing, the right to transfer them, not be subject to automated decision making, including profiling, and the right to object to the processing Your personal data.

You can use these powers when:

- regarding the request for data rectification: you will notice that your data is incorrect or incomplete;
- regarding the request to delete data: your data will no longer be necessary for the purposes for which it was collected; you will withdraw your consent to data processing;
- you object to the processing of your data; Your data will be processed unlawfully; the data should be deleted in order to fulfill the obligation resulting from the law or the data were collected in connection with the provision of electronic services offered to the child;

- regarding the request to limit the processing of data: you will notice that your data is incorrect - you may request restricting the processing of your data for a period allowing us to check the correctness of this data; Your data will be processed unlawfully, but you will not want to be removed; We will no longer need your data, but you may need to defend or claim it; or you object to the processing of the data - pending determination of whether the legitimate grounds on our side override the grounds of objection;
- in relation to a request for transfer of data: the processing of your data takes place on the basis of your consent or the contract concluded with you and when this processing takes place automatically.

You have the right to lodge a complaint regarding the processing of your personal data to the supervisory body, ie the Inspector General for Personal Data Protection (address: Inspector General for Personal Data Protection, 2 Stawki Street, 00-193 Warsaw).

In what situations can you oppose the processing of your data?

You have the right to object to the processing of your personal data when:

- the processing of your personal data is based on a legitimate interest or for statistical purposes, and the opposition is justified by the particular situation in which you have found yourself,
- Your personal data is processed for direct marketing purposes, including profiling for this purpose.

Who do we share your personal information with?

We may share your personal data with entities supporting us in the provision of electronic services, that is, those that provide payment, credit, insurance services, perform consulting or auditing services, support users, support the promotion of offers, cooperate in marketing campaigns and within the Advisory Center in choosing a nursing home .. We may pass on your personal data to public authorities fighting against fraud and abuse.

As part of the Advisory Center system in choosing a nursing home in order to prepare the right care facilities for you and to provide you with childcare facilities, your personal data is provided to the www.domyopieki.pl Foundation and to care facilities cooperating with the portal

We use the Google reCAPTCHA mechanism to check if users' behavior is not characterized by robotic behavior. In this situation, we may disclose your IP address to Google LLC.

How long do we keep your personal data?

We store your personal data for the duration of the contract concluded with you, as well as after its completion for the purposes of:

- pursuing claims in connection with the performance of the contract,
- performance of obligations resulting from legal regulations, including in particular tax and accounting,
- preventing abuse and fraud,
- statistical and archiving,
- for a maximum of 10 years from the date of completion of the contract.

We store your personal data for marketing purposes for the duration of the contract or until you object to such processing, whichever occurs first.

In the case of the organization of loyalty programs, competitions and promotional campaigns in which you can take part - we will process your data for the duration and the period of settlement of awards.

In order to ensure accountability, i.e. to prove compliance with the provisions on the processing of personal data, we will store data for the period in which the Point Group is obliged to keep data or documents containing them to document the fulfillment of legal requirements and enable control of their fulfillment.

Do we pass your data to countries outside the European Economic Area?

Your personal data and, in particular, the IP address may be transferred outside the European Economic Area to Google LLC.

Do we process your personal data automatically (including through profiling) in a way that affects your rights?

Your personal data will be processed in an automated way (including in the form of profiling), however, it will not cause any legal effects to you or substantially affect your situation.